

# Custom Adventures

BURLINGTON CHAMBER OF COMMERCE TRIP TO THAILAND  
FEBRUARY 10<sup>TH</sup> – FEBRUARY 19<sup>TH</sup>, 2019

## FREQUENTLY ASKED QUESTIONS:

### Do I need to be a Burlington Chamber of Commerce member to go on the trip?

No, everyone is welcome to join us on this exciting adventure to Thailand. However, only Chamber members save CDN\$100 off the regular price.

### What is included in the price?

Arrival Transfer, accommodations, tours including entrance fees listed in the itinerary, meals as per itinerary, tour leader and drivers, all transportation, internal flight.

### What is not included in the price?

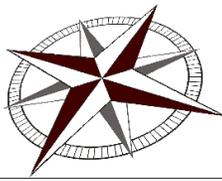
- International flights – Average \$1150.00
- Travellers Insurance – (all-inclusive travel package covering tour + flights) \*\$316.00CDN per person. \*Price is an estimate for budgeting purposes. Please get in touch directly for an accurate quote. Your quote will be based on age at time of travel and duration of your overall tour.
- Tipping – please refer to the tipping section in this document
- Meals not included – please refer to the extra expenses and spending money section in this document
- Items of a personal nature
- Optional excursions

### What is a total estimate cost for this trip?

Including the tour price, flights, insurance, we expect you should budget \$3950.00CDN per person. Please refer to the “money” section of this document for other expenses such as tipping and meals not included.

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## **What are the dates for this trip?**

You will need to arrive into Bangkok February 10<sup>th</sup>, 2019. The tour will end in Bangkok on February 19<sup>th</sup>. You can depart for home anytime this day or continue to explore Thailand or it's neighbouring countries. Please ask us about our add-on packages to the beach, Cambodia or other areas.

## **What are the conditions of pricing?**

A non-refundable deposit of CDN \$300.00 is required to secure your reservation, as space is limited. Burlington Chamber member/non-member price is based on double occupancy. A single rate is an additional CDN \$550. per person.

Deposits and final payment can be paid in cash, cheque (please make cheques payable to Custom Adventures) or Visa/MasterCard.

## **When is final balance due?**

Your final balance will be due November 22<sup>nd</sup>, 2018

## **When does registration close?**

Register as quickly as possible to secure your spot (space is limited). Registration will close December 10<sup>th</sup>, however, we will do our best to accommodate bookings after this date.

## **What travel documents will I need?**

You must have a valid passport. All passports MUST be valid for six months past your expected date of return to Canada.

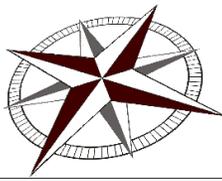
## **Do I need Travel insurance?**

Medical and evacuation insurance is REQUIRED for your trip, and cancellation/interruption coverage is highly recommended. You must have a minimum of \$100,000 for medical coverage,

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and \$100,000 for evacuation coverage. Cancellation insurance is strongly recommended. Both can be purchased through Custom Adventures (Burlington Chamber of Commerce travel partner)

## How do I book?

Please get in touch with Custom Adventures at [info@customadventures.ca](mailto:info@customadventures.ca), or 1-800-233-0043 for booking. They will go over all your booking requirements including current air and insurance prices and provide a booking form and Credit Card authorization form for booking.

## Do I need vaccinations?

There are no mandatory vaccination requirements. Recommended vaccinations are: Polio, Tetanus, Diphtheria, Typhoid, Hepatitis A. The risk of malaria is slight but you may wish to consult your GP or travel health clinic for further advice. Dengue fever is a known risk in places visited. It is a tropical viral disease spread by daytime biting mosquitoes. There is currently no vaccine or prophylaxis available for Dengue, and therefore the best form of prevention is to avoid being bitten. We recommend you take the usual precautions to avoid mosquito bites.

Zika fever is a mosquito-borne viral disease and a known risk in places visited on this trip. There is currently no vaccine or prophylaxis available, we therefore strongly recommend you take the usual precautions to avoid mosquito bites.

Travel health can often be something people forget about before going away, but a little preparation and knowledge can go a long way to help you stay fit and healthy while abroad.

The above information can change at short notice; as we are not qualified to answer all your questions about travel health we strongly recommend you contact your Medical Professional or a Travel Health Clinic at least 8 weeks prior to departure for up-to-date information.

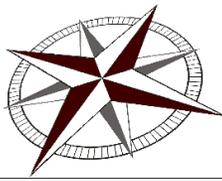
You may wish to check with your health care provider or contact Travel Health at Halton Region – 905-826-6000 or refer to the CDC website <http://wwwnc.cdc.gov/travel/destinations/traveler/none/thailand> or [www.voyage.gc.ca](http://www.voyage.gc.ca)

## How should I dress? What will the weather be like?

Light casual cotton clothing is recommended which can easily be bought in Bangkok and elsewhere. Please remember that you will be expected to cover your legs (to the ankle) and arms

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(to the elbow) during visits to some temples and palaces. You will need some lightweight walking shoes or sandals. Sandals are useful as they are cooler and are easier to take off when visiting temples. The average temperature in February is 28C, with high humidity levels.

At time of writing the standard weight limit for hold baggage on the recommended international carrier for this trip is 20kg. We recommend packing only one piece of checked baggage.

Internal flights in the destination country are subject to a weight limit of 20kg.

As advice about luggage allowances for both hand and hold luggage is subject to change, we suggest

you check the airline's website for the latest information prior to your departure.

## **Money**

### **Thailand's Currency**

The national currency of Thailand is the Thai Baht, with an exchange rate at the time of publication of approximately 43 to the UK£ and 33 to the US\$.

### **ATM Availability**

ATMs are now widespread in SE Asia's cities and are the easiest way of obtaining money. There is a minimum 150 baht fee for all ATM transactions in Thailand. Credit card acceptance is now widespread in cities in SE Asia at restaurants and shops catering for tourists. If you would like to bring cash there will be ample opportunity for you to change this. Sterling and US Dollars are both easily exchanged. As you will probably be carrying much of your money in cash, we strongly recommend using a money belt.

### **Extra Expenses & Spending Money**

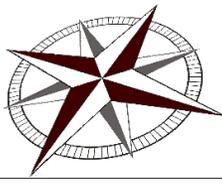
For entrance fees to museums and monuments etc. that are not included: allow about £10/\$16.

Other than souvenirs most people only spend money on drinks, snacks and other incidentals. You should need about \$25-42USD per day for all other meals

### **Tipping**

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This is entirely at your own discretion, but we suggest that you allow a few dollars for tips for the local guides and staff. In the countries visited, with the increase in tourism, tipping has become customary. The local staff will probably expect some gratuity and we suggest you allow for this. The leader will suggest to the group that they donate a sum of \$50USD per person towards a kitty on arrival. This money is then used for tipping of local guides, hotel porters, drivers etc. It is basically to ensure that the hassle is taken out of various activities for you. If you do not wish to contribute to a central pool for tips you are of course free to do so.

If you feel that your leader has performed well over the course of your trip, you may want to show your appreciation of their services. The sum you choose to give is entirely personal, but as a guide, /\$5 per person per day would be a reasonable starting point.

## **Flights:**

Flights are **not** included in the package price. If you would like us to take care of your flights, please get in touch with Custom Adventures ([info@customadventures.ca](mailto:info@customadventures.ca) / 1-800-233-0043) for a flight quote. The average cost for a flight from Toronto – Bangkok return is \*\$1150.00CDN. \*Based on market price and subject to change at anytime until the flights are confirmed

**PLEASE DO NOT BOOK ANY FLIGHTS UNTIL THE TRIP HAS REACHED IT'S REQUIRED MINIMUM PARTICIPANTS. SHOULD THE TOUR CANCEL DUE TO LOW NUMBERS BOOKED WE WILL REFUND YOUR DEPOSIT /FULL PAYMENT OF THE TOUR. WE CANNOT REFUND ANY NONREFUNDABLE SERVICES SUCH AS FLIGHTS.**

## **What time should I arrive at the airport?**

We recommend that travelers arrive 3 hours prior to departure.

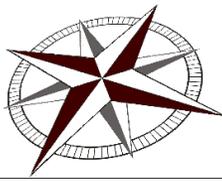
## **What about airport security?**

The best information is here: [www.catsa-acsta.gc.ca/](http://www.catsa-acsta.gc.ca/)

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## **How can I keep in touch with friends and family here in Canada?**

We will be in remote spots throughout this trip – so please note that your cell phone may not pick up any signal. You are best to speak with your provider if you plan to use your mobile device.

## **How long is the flight to Bangkok?**

It will depend on which airline/route you take. Be prepared to be travelling for approx. 20h.

## **What can I expect when we land in Thailand?**

Upon arrival into the Bangkok airport (BKK), you will clear customs, collect your luggage and meet your driver(s) in the arrivals hall. You will then be driven to your hotel for check in and overnight in a standard hotel. (Approx. 40min drive)

## **What is the typical daily schedule?**

Please refer to the itinerary for your daily activities.

## **Will people speak English?**

Your tour leader, the staff at the hotel and any support staff helping you through out your trip speak excellent English.

## **Will I have the opportunity to travel outside of the tour group?**

Yes, we have allowed some extra time during some days after your guided services for you to explore the sites/ towns at leisure.

## **When will I receive final documents?**

You will receive final documents approx. 30 days before your departure. This will include joining details, emergency contact numbers, packing list, flight tickets (if purchased through us), Insurance policy (if purchased through us).

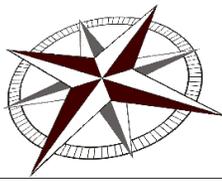
## **What can I expect as far as hotels?**

The hotels we stay in are comfortable tourist class hotels (3-4 star). Each hotel has been chosen for it's cleanliness and central location. A hotel name list will be provided along with your final documents. Each hotel room will have A/C and a private bathroom.

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## **What type of food will I be served and what happens if I have food allergies or special dietary needs?**

In most towns you will find a wide variety of restaurants, both Thai and Western. Vegetarians are well catered for but please inform us before departure of any special dietary requests. Please note that in Thailand the availability of certain products is minimal or non-existent, for example wheat or dairy-free, please be prepared for this and you may need to bring these from home.

## **Can I drink the tap water?**

No, it is not recommended to drink any tap water in Thailand. Bottled water will be available throughout your trip.

## **What are bathrooms like in Thailand?**

Restrooms at the hotels will be clean, with western designs and western flush toilets. Expect squat toilets with no toilet paper in public restrooms outside of the hotels.

## **How is the shopping in Thailand?**

You will have plenty of opportunity to do some shopping on this trip. The markets will offer you everything from designer clothes to electronics. Your guide will point you in the right direction should you wish to do some shopping.

*Note: Every effort has been made to ensure this information is accurate, but some details are subject to change without notice.*

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